

Back to School 2024

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Advocates for Children of New York

Protecting every child's right to learn



Presentation Overview

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About AFC

Updates, NYCSA, transportation

Placement issues

IEP issues

Language Access

Suspensions



What is Advocates for Children (AFC)?

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AFC is an independent agency that protects the rights of all NYC students

Our Services:

- Helpline: **1-866-427-6033** (Mon-Thurs, 10am – 4pm)
- Guides and resources: www.advocatesforchildren.org
- Workshops and trainings
- Free legal services to income eligible families



Check For Updates On Our [Website](#)

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The screenshot shows the AFC website homepage. At the top left is the AFC logo (a yellow pencil with 'AFC' on it) and the text 'Advocates for Children of New York'. To the right is a navigation menu with links: 'Get Help', 'Find Resources', 'Who We Serve', 'About AFC', 'Policy Advocacy', and 'Litigation'. Further right are 'Select Language' (with a globe icon) and 'Get Involved'. A search icon is also present. The main content area features the headline 'Protecting every child's right to learn' in large white text. Below it is a paragraph: 'Advocates for Children of New York has a singular vision: an equitable and inclusive school system where all students receive the education they need to maximize their potential as adults.' At the bottom of the main content area are two buttons: a white button with the text 'I have a question about...' and a downward arrow, and an orange button with the text 'GET HELP NOW' and a rightward arrow.

<https://advocatesforchildren.org/back-to-school>



Check Out Our Other Recorded Workshops

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Advocates for Children
of New York

[Get Help](#)

[Find Resources](#)

[Who We Serve](#)

[About AFC](#)

[Policy Advocacy](#)

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[DONATE](#) ▾

[Select Language](#) ▾

[Get Involved](#)

[Careers](#)

[News](#)



Trainings & Workshops

FILTER BY

Date ▾

Topic ▾

Language ▾



Back to School 2024: Troubleshooting and Live Q&A

AUG 27, 2024

12:00 PM EDT-1:00 PM EDT | Virtual



WEBINAR

School Placements for Students with IEPs

JUL 17, 2024

NYCSA Parent Portal

The screenshot shows the NYC Schools Account Parent Portal. At the top left is the NYC Department of Education logo. At the top right are a hamburger menu icon and a 'Sign In' link. The main content area has a blue header with 'NYC Schools Account' and a yellow background with the text 'Welcome NYC Parent or Guardian!'. Below this is a paragraph explaining the account's purpose: 'This NYC Schools Account is your gateway to transformative technology to support and track your children's progress through public school education at the NYC Department of Education. Open an account today to easily enroll, track your children's progress from Pre-K through high school graduation, and get access to other digital content for New York City families exclusively available to NYC Schools Account holders.' A second paragraph states: 'Opening a NYC Schools Account is the first step towards becoming more involved in your student's education. Receive updates via text messages or email about school closures, emergencies, and upcoming events. Let your students and staff know they're the greatest and receive information.' Below the text are two buttons: 'Sign In' (dark blue) and 'Create New Account' (yellow). Underneath the buttons is the text 'Forgot your password?' and two links: 'Learn More' and 'Add to Phone'. Below the main content area is a section titled 'With an NYC Schools Account You Can:' followed by three feature cards. The first card, 'Track Student Progress', features a green 'A' icon and describes tracking grades and test scores. The second card, 'Report Bullying', features a red icon of a person with a speech bubble and describes reporting incidents. The third card, 'Take Free Courses', features a blue icon of a person at a computer and describes taking courses on various topics.

NYC Department of Education

Sign In

NYC Schools Account

Welcome NYC Parent or Guardian!

This NYC Schools Account is your gateway to transformative technology to support and track your children's progress through public school education at the NYC Department of Education. Open an account today to easily enroll, track your children's progress from Pre-K through high school graduation, and get access to other digital content for New York City families exclusively available to NYC Schools Account holders.

Opening a NYC Schools Account is the first step towards becoming more involved in your student's education. Receive updates via text messages or email about school closures, emergencies, and upcoming events. Let your students and staff know they're the greatest and receive information.

Sign In

Create New Account

Forgot your password?

Learn More Add to Phone

With an NYC Schools Account You Can:

- Track Student Progress**
Track your Student's grades, test scores, progress towards graduation and more.
- Report Bullying**
Report incidents of student on student bullying, harassment etc.
- Take Free Courses**
Take online courses on a variety of topics about the DOE, career development and more!



To Create an Account

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Follow the directions on the DOE's website



Don't have a letter with a creation code?
Contact your child's school.



NYC Student Account (NYCSA)

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www.schoolsaccount.nyc

Welcome, [Redacted]

Your Students



ID: [Redacted]



ID: [Redacted]



Add Student



MyStudent

Get your student's grades, test scores, attendance, transportation information, and progress toward promotion.



Forms

Access and sign important forms for your student.



Parent University

Take free courses on a wide range of subjects to support your student's learning or your own.



Bullying Reporting

Report incidents of student bullying.



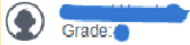
Support Hub

Get answers to your questions about the DOE, file a ticket to request tech help, or chat with us.



NYCSA portal

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Desktop or Mobile App



Your high school student may be eligible for discounted NYC Ferry tickets! To get your Discount Code, click on **Transportation** under **My Student**



Grades



Assignments



Assessments



Reading and
Math Progress



Promotion
Tracker



Graduation
Tracker



Student
Documents



IEP



Student
Academic
Supports



Attendance



Schedule



Student
Wellness



Transportation



Guardians



Enrollment



Busing/Transportation

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Steps to check on transportation



Get Route number / bus company

- NYCSA/schoolsaccount.nyc
- Call your child's school
- Bus company should call with pick up times

Check any accommodations

- Does NYCSA match IEP?
- Does IEP show child's needs?
- Will bus company provide?

**Problems? Call
OPT
718-392-8855**

- Won't give out route info
- Call the school first
- Can still file a complaint. Get incident #



Transportation Resources

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AFC's factsheet on arranging transportation



Office of Pupil Transportation's parent-facing information



Check www.advocatesforchildren.org and
www.schools.nyc.gov for updates

Bus App: track your child's bus!

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NYC School Bus App

Introducing the city's new way to track your child's bus rides to and from school.



<https://doe.app.ridewithvia.com/schoolbus/login>



Questions?

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What if you have no placement?

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Enrolling in School

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For students who need a school or haven't done an application:

Grades K-8

- Go to zoned school, if you have one
- If you do not, go to your Family Welcome Center

High School

- Go to your Family Welcome Center (FWC)
- Locations online at <https://www.schools.nyc.gov/enrollment/enrollment-help/family-welcome-centers>



No Placement: Pre-School

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Related
Services Only

- Office of Enrollment (718) 935-2009
- esenrollment@schools.nyc.gov

Special Class

- Contact the [CPSE](#) where you live



No Placement: K - 12th

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DI-32

- Zoned Schools/Family Welcome Center (call 718-935-2009)
- Admissions process (wait lists!)
- Specialized Programs

D 75

- PWN or SLL
- email D75Placement@schools.nyc.gov or
- call (718) 935-2009 and ask for D75 placement

Make sure school can provide your child's IEP program and services
Do NOT change IEP unless you think it's right for your child.

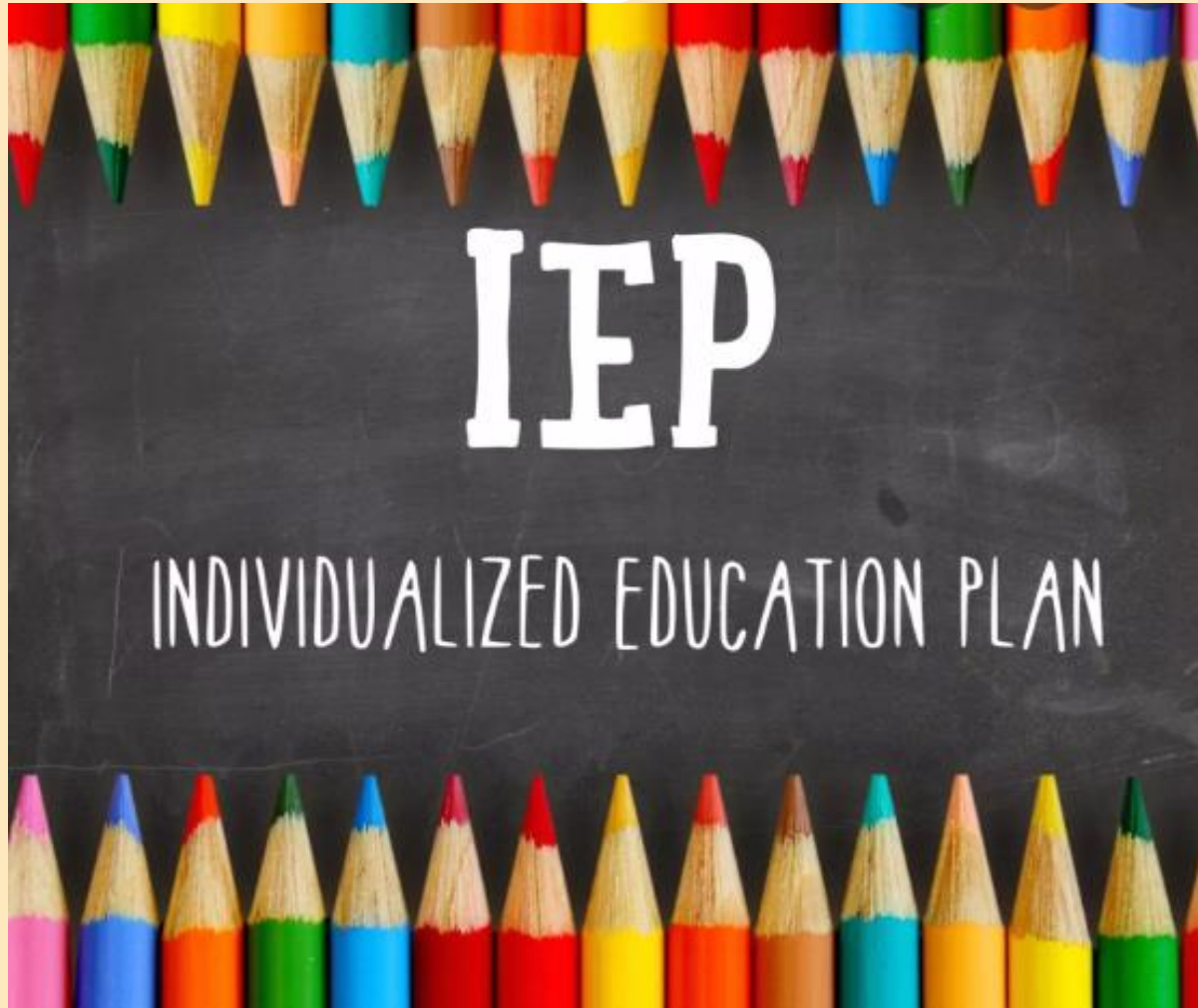
IEP issues

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What if your child needs different supports?

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How to change the IEP

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Get
proof

What supports the IEP change? Gather all records and give to the school (may need new evals)

Ask

Ask for an IEP meeting in writing, say what you want

Meeting

Bring people who support you, take notes, ask for program pages to be printed out.

Follow
up

Get a copy of the finalized IEP.
Go up the chain in you need to.



Specialized Programs

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Bilingual ICT or Special Class



ASD Nest & Horizon (Autism)



ACES (Intellectual Disability)



Barrier Free/ Accessible Schools



Literacy: I Read (K-1)/Dyslexia

For more information on specialized programs see [here](#).



State-approved Non-Public Schools (NPS)

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If needs cannot be met in a public-school program

Schools specialize in meeting particular needs

IEP says “Defer to CBST” or “NYSED Approved Non-Public Day Program.”

Central Based Support Team (CBST): DOE office that applies to NPS BUT parent can also apply

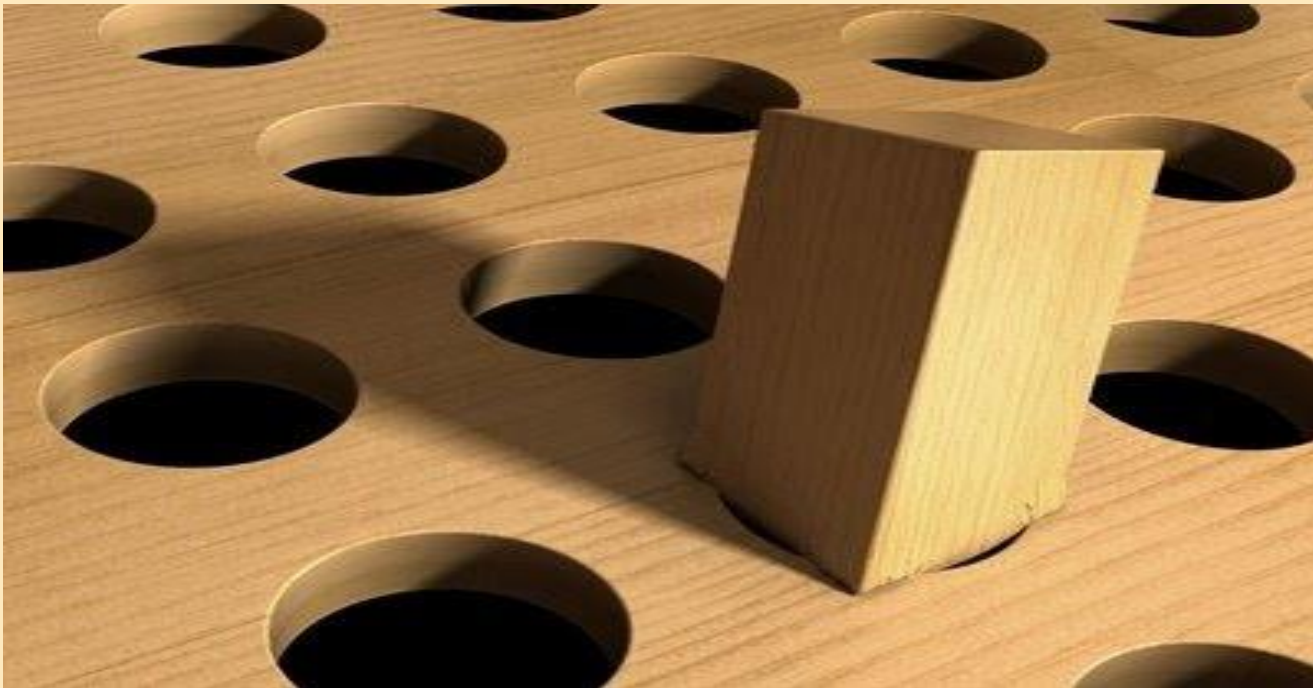
For a list of schools, go to:

<http://www.p12.nysed.gov/specialed/privateschools/home.html>



School doesn't have the program/services on the IEP

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How do you know?

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Ask the school if they can provide what's on the IEP

Research what the school has

All schools supposed to provide program and services on IEP

No right to an individual school, but IEP program and services should be in place from beginning of year



In NYCSA click “IEP” (Teachers, SETSS and Therapists)

ECONOMICS	Integrated Co- teacher	[REDACTED]
SETSS	Teacher Support Services	[REDACTED]

§ Certified Special Education Teacher

Related Services

If you have questions about a recent session that is not yet reflected, please allow up to four school weeks from the scheduled session date before contacting the school or provider. You can email specialeducation@schools.nyc.gov or call 311 if you need help contacting your child’s school.

Service	Language	Frequency	Date Range	Date of First Service	Date of Latest Documented Service	Provider Name
Occupational Therapy	English, Individual	4 time(s) per week	02/15/2022 - TBD	09/13/2021	04/14/2022	[REDACTED]
Physical Therapy	English, Individual	1 time(s) per week	02/15/2022 - TBD	09/13/2021	04/04/2022	[REDACTED]
Physical Therapy	English, Individual	4 time(s) per week	02/15/2022 - TBD			
Speech-Language Therapy	English, Individual	1 time(s) per week	02/15/2022 - TBD	09/14/2021	09/22/2021	[REDACTED]
Speech-Language Therapy	English, Individual	2 time(s) per week	02/15/2022 - TBD			

* This service was provided by a contractor (not a DOE employee.) If you have any questions about the service, please contact the school to be put in touch with the provider or agency.



NYC School Level Class Size Report

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<https://infohub.nyced.org/reports/government-reports/class-size-reports>
Click on “Detailed School Level Data” Excel file

Grade Level	Program Type	Department	Subject	Number of Students	Number of Classes	Average Class Size	Minimum Class Size	Maximum Class Size
HS Core	Gen Ed	Social Studies	HS Global History	108	5	21.6	16.0	33.0
HS Core	Gen Ed	Social Studies	HS Government & Econ	109	4	27.3	25.0	33.0
HS Core	Gen Ed	Social Studies	HS Social Studies Other	50	2	25.0	24.0	26.0
HS Core	Gen Ed	Social Studies	HS US History	77	3	25.7	25.0	26.0
HS Core	ICT	English	HS English 09	97	4	24.3	23.0	26.0
HS Core	ICT	English	HS English 10	73	3	24.3	23.0	26.0
HS Core	ICT	English	HS English 11	44	2	22.0	19.0	25.0
HS Core	ICT	English	HS English 12	44	2	22.0	19.0	25.0



Are most students getting what is on their IEPs?

School: NYC iSchool - [HS] 02M376 Year: 2022-23 Select Language
 Powered by [Google Translate](#)

School Info	Student Achievement	Rigorous Instruction	Collaborative Teachers	Supportive Environment	Effective School Leadership	Strong Family-Community Ties	Trust
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Students with Individualized Education Programs (IEPs)

Movement of students with special needs to less restrictive environments

What percentage of students with IEPs received their recommended special education programs?

- 46% received in full (City: 91%)
- N/A received in part (City: 8%)
- N/A did not receive (City: 2%)

What percentage of students with IEPs received their recommended related services (such as counseling or speech, occupational or physical therapy)?

- 90% received in full (City: 95%)
- 0% received in part (City: <1%)
- 10% did not receive (City: 5%)

What percentage of students say that their teachers support them when they are upset?

All students (385 responses)	70%
City	53%
Asian (33)	76%
Black (51)	69%
Hispanic or Latinx (131)	67%
Native American (N/A)	N/A
Native Hawaiian/Pacific Islander (N/A)	N/A
White (133)	74%
English language learners (8)	63%
Students with IEPs (89)	71%

What percentage of high school students say that adults at their school inform them about the college application process?

All students (386 responses)	93%
City	83%

Find school on DOE website, look for School Quality Reports, under Supportive Environment



Makeup services or vouchers

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RSAs

- For related services
- Provider must be licensed with NYS
- Can ask for increased rate

P3/P4s

- For SETSS services
- Provider must be licensed
- Can ask for increased rate

PI

- If didn't receive small class on IEP
- For state approved non-public school
- Must be accepted by NPS school licensed for that classification
- Program should be similar

CHECK EXPIRATION DATES!



Informal Dispute Resolution

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Start with the School

- Parent Coordinator, Principal

District Superintendent's Office

- Family Support Coordinator or District Family Advocate

Central Offices

- (718) 935-2007 or specialeducation@schools.nyc.gov



Who to Contact II

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Related services

- Relatedservices@schools.nyc.gov

Kindergarten IEP

- Turning5@schools.nyc.gov (old)
- KindergartenIEPProcess@schools.nyc.gov (new)

Special Ed at Charter Schools

- [CSE Chairperson](#)

Specialized Programs

- Specializedprograms@schools.nyc.gov

Call AFC's Helpline! (866) 427-6033



Formal Dispute Resolution

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Mediation

- Voluntary meeting
- Mediator leads meeting
- Can still go to an Impartial Hearing

Impartial Hearing

- Legal proceeding
- An Impartial Hearing Officer (IHO) in charge.
- Written decision, can appeal

State Education Complaint

- Ask the NY SED to investigate
- Can order the DOE to make up services
- May not order I:I make up



Questions?

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Language Access Rights

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- Parents have the right to get documents translated, including report cards and IEPs
- Parents also have the right to interpretation services at school meetings and events
- DOE Languages: Spanish, French, Arabic, Chinese, Bengali, Urdu, Russian, Korean, and Haitian-Creole



Problems with translation or interpretation?

Email Hello@schools.nyc.gov or

Call DOE complaint line: (718) 935-2013



Program Options for ELLs

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ELLs must be enrolled in one of three programs:

English as a New Language (ENL)

Transitional Bilingual Education (TBE)

Dual Language (DL)





Multilingual learners with IEPs

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- Bilingual special education classes are limited
- May get an alternate placement para/SETSS
- Email BSEPrograms@schools.nyc.gov for help
- Older ELLs
 - Transfer schools for ELLs
 - International High Schools
 - Credit transfers



For a list of DOE bilingual programs: <https://infohub.nyced.org/in-our-schools/programs/english-language-learners-programs-and-services>

Students in Temporary Housing

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Continued Enrollment
or
Immediate Enrollment



Transportation



Title I
STH
Services



STH
School-
Based
Liaison &
STH
Staff



For help:

- Contact AFC's Project LIT at (212) 822-9546 or projectlit@afcnyc.org
- Contact the DOE Students in Temporary Housing (STH) [Regional Manager](#)



Tips if your child is suspended

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Notice must be in writing

No out of school suspensions!

Principal's suspensions: Ask for a conference

Superintendent's suspensions: Get the packet

Call AFC for help



Wrapping up: Reminders!

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Please take our survey!

<https://forms.office.com/r/H2zHcKAL5x>

- Call Our Helpline: 866-427-6033
 - Toll free
 - Monday-Thursday
 - 10am-4pm

- Email Us: Info@advocatesforchildren.org

